

ABSTRACT OF THE DISCLOSURE

[113] A method and system for procuring and servicing telecommunications offerings, including a customer browser loaded on a customer client computer, a back office browser loaded on a back office client computer, and a server program loaded on a server computer. The customer browser is configured to submit a procurement inquiry, the procurement inquiry specifying a selected telecommunications offering from among voice, Internet and mobile telecommunications offerings. The back office browser is configured to submit a service inquiry, the service inquiry specifying a search criteria with respect to an order for a telecommunications offering, a customer agent assigned for servicing a telecommunications offering order, and a move, change or disconnection (MCD) of a telecommunications offering order. The server program is configured to receive the procurement and service inquiries, generate procurement data pertaining to the selected telecommunications offering and service data pertaining to the search criteria, and transmit the procurement and service data.